



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act, 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail: cgrfbyp@hotmai.com

SECY/CHN 015/08NKS

C A No. Applied For Complaint No. 186/2025

In the matter of:

Nishi Gupta

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)
4. Mr. H.S. Sohal, Member

Appearance:

1. Mr. Suraj Aggarwal, Counsel of the complainant
2. Mr. Akash Swami, Mr. Sudesh Singh, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL

ORDER

Date of Hearing: 02nd September, 2025

Date of Order: 15th September, 2025

Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. The brief facts of the case giving rise to this grievance are that complainant applied for new electricity connection vide request no. 8007585586 at premises no. P-21, New Mandoli Industrial Area, Delhi-110093. It is also her submission that OP rejected her application for new electricity connection on the grounds of ESS space required. The complainant further submitted that her neighbor Isha Garg was also given electricity connection after the orders of this forum, therefore, she is also liable to get new electricity connection.

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2. The respondent in reply briefly stated that the complainant is seeking new temporary electricity connection under commercial category at address bearing no. P-21, Kh. No. 29, Ground Floor, New Mandoli Industrial Area, Saboli, Delhi-110093 vide request no. 8007585586. The application of the complainant for new connection was rejected on grounds that there is need for Electric Sub-station space at the applied premises. Also, no parity can be sought from another case namely Isha Garg Vs BYPL, as same was passed in the facts and circumstances of that particular case.

Reply further submitted that at the time of inspection it was discovered that applied premises measures approx. 687.28 sq. yards out of the total 993 sq. yards.

3. Counsel of the complainant in rebuttal reiterated original complaint and submitted that her plot size is 574 sq. meters only which is well within 600 sq. meters. She further submitted that she became owner of the subject property on 20.04.2024. It is also her submission that the subject area is electrified through HVDS system and on the left side of her premise at a distance of barely 15-20 meters a transformer of 400 KVA is installed by BSES.

4. During the course of hearing both the parties were directed to conduct joint site visit alongwith their O&M official.

5. On the final date of hearing, Senior Official of OP was present before the Forum and submitted that they do not require space for ESS installation and they are ready to release the new electricity connection as applied for by the complainant.

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Secretary
CGRB (BYPL)

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6. In view of the submission of the official of the OP, we are of considered opinion that the new temporary connection for a load of 1 KW for construction purposes under NX category can be granted to the complainant.
7. In view of the above, we are of considered opinion that the complainant should be granted new electricity connection.

ORDER

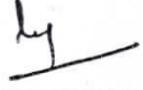
Complaint is allowed. OP is directed to release the new electricity connection as applied for by the complainant vide request no. 8007585586 at premises no. P-21, New Mandoli Industrial Area, Delhi-110093 after completion of all other commercial formalities as per DERC Regulations 2017.

OP is directed to file compliance report within 21 days of the action taken on this order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.


(H.S.SOHAL)
MEMBER


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K.SINGH)
CHAIRMAN

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Secretary
CGRF (BYPL)